



**Empower Public Safety,
Together.**

November 28, 2023

The Honorable Norma Torres
U.S. House of Representatives

The Honorable Brian Fitzpatrick
U.S. House of Representatives

On behalf of the Industry Council for Emergency Response Technologies (iCERT), I write to thank you and to express our strong support for H.R. 6319, the “Supporting Accurate Views of Emergency Services Act of 2023” (“9-1-1 SAVES Act”).

This important bill would reclassify our nation’s public safety telecommunicators as a “Protective Service Occupation” in the federal government’s Standard Occupational Classification (SOC) system. These professionals are currently classified as “Office and Administrative Support Occupations,” which is outdated and does not accurately reflect the important work done by these professionals.

Public safety telecommunicators are at the heart of the emergency response system that our citizens rely on each and every day. They provide the vital communications link between those individuals needing help and the first responders that can render aid. They perform critical lifesaving functions, and they should be recognized as such in the SOC system.

Thank you for your efforts to champion the 9-1-1 community by introducing this legislation.

Respectfully,

A handwritten signature in black ink, appearing to read 'G. Kelemen'.

George Kelemen
Executive Director